



### *What people like and admire about East Berkshire*

- Ability to problem solve in difficult circumstances
- We listen to our customers
- Prepared to be risk opportunists
- We are Standard bearers/Market Leaders
- Offer Value for Money
- Open and Transparent
- Our extensive Resources/expertise
- True to our Values
- Our Professionalism

### *What's important to us*

- Our Person Centred Approaches
- Making a positive difference
- Working in Partnership
- Teamwork
- Good Communication
- Trained and Competent Staff
- Consistent Working Practices
- Documentation underpins Compliance in line with Legislation
- Quality and Consistency
- Health, Safety and Welfare
- Celebrating Achievements
- Recognition...

### *How to support us in work*

- Be Open and Honest with your Communication
- Tell us when we get it right
- Inform us when we get it wrong
- Work with us to achieve Positive Outcomes
- Share and Provide relevant information in relation to our services provided
- Plan with Us to Achieve Shared Goals